



SERVICE BULLETIN

STEPS HARDWARE PACK MAY 2024

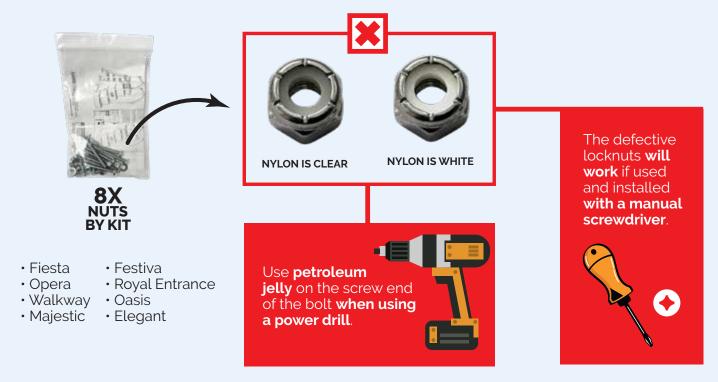
SERVICE #: SB2024-01

AFFECTED MODEL: Fiesta, Opera, Walkway, Majestic, Festiva, Royal Entrance, Oasis, Elegant

PURPOSE: It has come to our attention that the stainless steel locknuts in **some**

hardware packs **will melt too quickly if used with a power drill.**Unfortunately, it's a random issue that may affect only a part of the

locknuts in the hardware provided.



You can view a short how-to video on this by clicking the link below, or by scanning the QR code.

https://youtu.be/wbx01mgari4



IF YOU NEED HELP OR YOU WANT REPLACEMENT NUTS

Kim Landry

US Retailers Sales & Customer Service Coordinator

klandry@innovaplas.com

450-565-5544 ext : **229** Mobile : 514-347-5828