



SERVICE BULLETIN

STEPS HARDWARE PACK

MAY 2024

SERVICE #: SB2024-01

AFFECTED MODEL: Fiesta, Opera, Walkway, Majestic, Festiva, Royal Entrance, Oasis, Elegant

PURPOSE: It has come to our attention that the stainless steel locknuts in **some** hardware packs **will melt too quickly if used with a power drill**. Unfortunately, it's a random issue that may affect only a part of the locknuts in the hardware provided.



**8X
NUTS
BY KIT**

- Fiesta
- Opera
- Walkway
- Majestic
- Festiva
- Royal Entrance
- Oasis
- Elegant



Use **petroleum jelly** on the screw end of the bolt **when using a power drill**.

The defective locknuts **will work** if used and installed **with a manual screwdriver**.

You can view a short how-to video on this by clicking the link below, or by scanning the QR code.

<https://youtu.be/wbx01mgari4>



**IF YOU NEED HELP
OR YOU WANT REPLACEMENT NUTS**

Katherine Gilbert

Consumers Customer Service

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