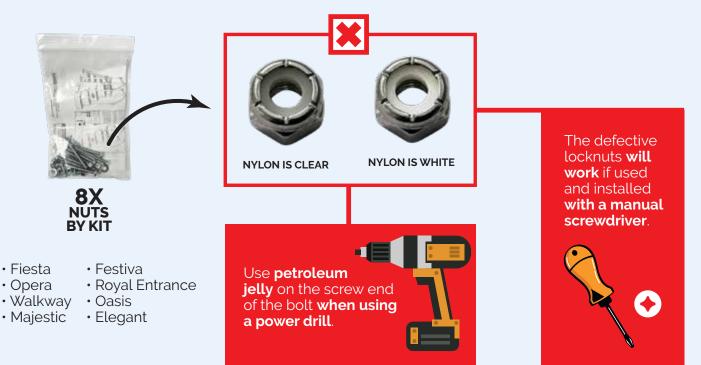


SERVICE BULLETIN STEPS HARDWARE PACK MAY 2024

SERVICE #: SB2024-01

AFFECTED MODEL: Fiesta, Opera, Walkway, Majestic, Festiva, Royal Entrance, Oasis, Elegant

PURPOSE: It has come to our attention that the stainless steel locknuts in some hardware packs will melt too quickly if used with a power drill. Unfortunately, it's a random issue that may affect only a part of the locknuts in the hardware provided.



You can view a short how-to video on this by clicking the link below, or by scanning the QR code.

https://youtu.be/wbx01m9ari4



IF YOU NEED HELP OR YOU WANT REPLACEMENT NUTS

Katherine Gilbert

Consumers Customer Service

kgilbert@lumi-o.com 450-565-5544 ext : 220